The Feagin Medical Leadership Model



Core Principles

ACTING WITH PERSONAL INTEGRITY - behaving in an open, honest and trustworthy manner*

COMMUNICATING EFFECTIVELY - ability to communicate with patients and team; successfully navigating difficult conversations and providing feedback

PURSUING EXCELLENCE - striving for excellence in all areas of personal, team, and organizational life

MAINTAINING PATIENT-CENTEREDNESS - focusing on patients' best interests; working in partnership with patients; ensuring patient safety

SERVING SELFLESSLY - ability to put others' needs before one's own; demonstrating great concern for common good/other people

Teamwork	Knowledge	Emotional Intelligence
MOTIVATING - inspiring oneself and others	ACTING WITH PROFESSIONAL ETHICAL	BUILDING AND MAINTAINING
to achieve goals	VALUES – knowing and applying medical	RELATIONSHIPS - listening to and
MANAGING PEOPLE - delegating, providing	ethical principles to difficult situations*	supporting others; gaining trust and showing understanding*
direction, and promoting equality and	THINKING CRITICALLY - being able to think	showing understanding
diversity*	analytically and conceptually to evaluate	DEVELOPING SELF AWARENESS - being
OPTIMIZING TEAM DYNAMICS -	and solve problems*	aware of one's own values, principles and
understanding team members' roles,	HAVING A STRONG KNOWLEDGE BASE -	assumptions*
strengths and weaknesses; influencing	being an expert in a given field and	MANAGING SELF - organizing and self-
diverse talents to achieve common goals	demonstrating mastery of core knowledge	regulating actions and emotions*
ENCOURAGING IMPROVEMENT,	APPLYING KNOWLEDGE AND EVIDENCE -	MAINTAINING PERSONAL BALANCE -
INNOVATION, and CONTRIBUTION -	the ability to translate research and	prioritizing activities to maintain mental
creating a climate of continuous quality	evidence-based practice in order to	and physical health
improvement where all thoughts and ideas are valued without fear of criticism, and	optimize outcomes*	CULTIVATING PERSONAL RESILIENCE -
identifying areas for growth	BEING DECISIVE - using values and	ability to cope with demanding situations
POCEMBRANG ANGLES	evidence to act decisively, especially in	
FOSTERING VISION - developing an organizational vision, communicating that	difficult situations	ADAPTING TO CHANGE - flexibility,
vision, and embodying its principles *		adapting to change readily, being the first to change when required
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